

Transforming the primary care landscape in North Central London - Update



Primary Care Strategy

Joint Overview and Scrutiny Committee

July 2012

Henrietta Hughes
Acting Medical Director
NHS North Central London



www.ncl.nhs.uk



How we want it to be



North Central London

Access

- Minimum practice opening hours8am 6.30pm Mon-Fri
- -Same day urgent access
- Appointment booking by phone, on-line or in person

Patient experience

- The right care in the right place, first time
- Early diagnosis, treatment and support for long-term conditions
- Receptions more responsive
- Pharmacies offering more
- Supported self-care for patients & carers







How we want it to be

North Central London

We aim to offer you a high quality primary care service linked to more specialist services. We want to help you live a lifestyle of optimal health and wellbeing.

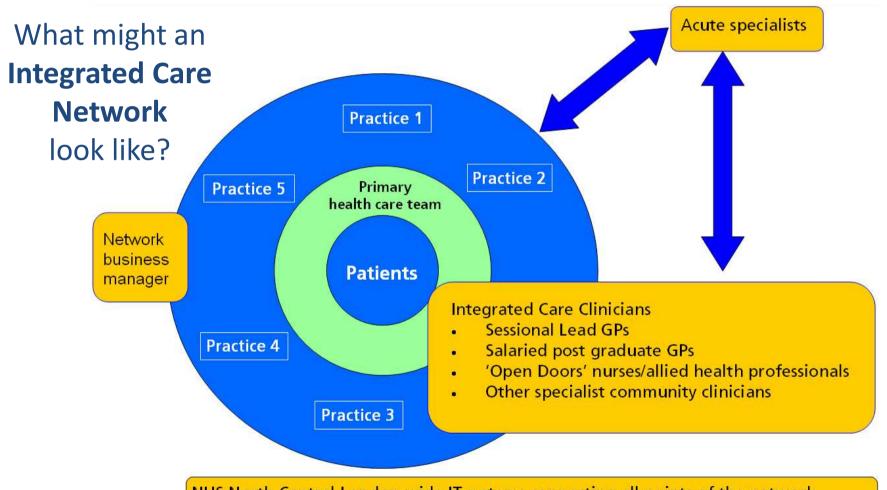






Networks - a key enabler

North Central London



NHS North Central London-wide IT systems connecting all points of the network



Borough implementation plans approved June 2012

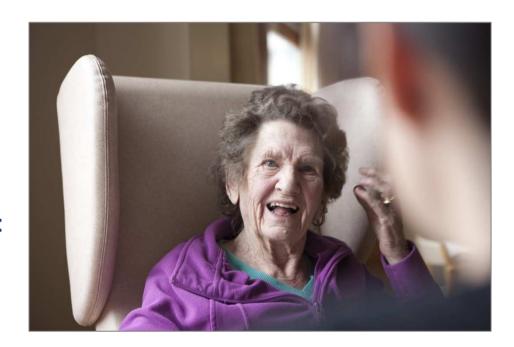


North Central London

Strong clinical leadership from within the boroughs

Focus for the boroughs:

- Developing networks
- Appointing clinical leaders and business support
- Clinical priorities for 2012/13:
 - Access
 - Frail elderly
 - Long term conditions
- Continue early implementation



Barnet, Enfield and Haringey plans integral to the implementation of the BEH Clinical Strategy



Early implementation

North Central London

Information Technology

- Completed audit of GP IT systems
- Implementing web-based GP IT systems
- Enfield personal computer refresh
- Appointment text messaging for 50 practices in Barnet and Enfield

Premises

- Premises surveys for CQC July – Dec 2012
- Bidding limited premises improvement July 2012

Performance

Focus on contract management

Productivity

• Dr First pilot

Workforce

Practice Nurse training & development
 Sept 2012





Planned investment for 2012 – 2015



North Central London

	Barnet	Enfield	Haringey	Camden	Islington	NCL 3 year total £000s
Year 1	£2,910	£2,797	£2,697	£1,798	£1,798	£12,000
Year 2	£4,835	£3,953	£3,665	£2,751	£2,751	£17,505
Year 3	£4,419	£3,945	£3,629	£2,630	£2,630	£17,253
Total	£11,714	£10,695	£9,991	£7,179	£7,179	£46,757



Next Steps

North Central London

- Ongoing engagement with stakeholders
- Implementation of borough plans
- Continued implementation of cluster-wide projects
- Continued alignment with the BEH Clinical Strategy and integrated care plans underway across North Central London







Thank you

henrietta.hughes@nclondon.nhs.uk
http://www.ncl.nhs.uk/future-planning/primary-care-strategy.aspx